

## **Quality Policy Statement**

Our Customers expect a product and service that is fit for its purpose supported by an effective and efficient service that fully meets their needs and expectations.

The quality of our products and service is of the utmost importance and therefore we are committed to the implementation of policies, processes and procedures, which meet the requirements of ISO 9001.

Our objectives are to improve all aspects of OEMA Limited that will lead to a continual improvement to the service to our Customers.

## The aims are:

- 1. To provide a fit for purpose product and service to all our customers.
- 2. To meet statutory and regulatory requirements.
- 3. To continually enhance Customer satisfaction and our quality management system.

This Quality Policy provides a framework for establishing and reviewing measurable Quality Objectives and is used as a basis for reviewing the performance of the Quality Management System.

OEMA Limited will provide the necessary resources, support and training for achievement of the objectives.

All staff should be aware of and understand this policy and supporting objectives. The policy will be reviewed annually by the Managing Director and amended as required.

Approved by:

Managing Director Mark Chiverton

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Dated: 25.08.2023